

Terms and Conditions

Last updated: March 24, 2026. These terms govern your use of the **Grab Medical Innovations Ltd.** platform and the purchase of our professional-grade wellness products.

Introduction

Welcome to GrabMedin Store. These Terms & Conditions (“Terms”) govern your use of www.grabmedin.co.uk (“Website”) and any services, products, content, or platforms provided by Grab Medical Innovations Ltd. (“we”, “us”, “our”). By accessing or using our Website, you agree to be bound by these Terms.

About Us

Grab Medical Innovations Ltd. is a UK-registered company providing medical education, digital health services, healthcare products, and innovation services.

Use Of The Website

You agree to use the Website lawfully and not to:

- Misuse the Website
- Attempt to gain unauthorized access
- Upload harmful or malicious content
- Copy or distribute content without permission

We may suspend or terminate access if misuse occurs.

Products & Services

We offer: Medical education and training content, Digital platforms and consultations, Healthcare and wellness products, Surgical models and learning tools

Please note that product images are for illustrative purposes only and may differ slightly from the actual product received.

All product descriptions are for informational purposes only and may be updated without notice.

Medical Disclaimer

Content on this Website is for educational and informational purposes only and does not replace professional medical advice.

- Always consult a qualified healthcare professional before using any medical products or treatments.
- Online consultations do not replace face-to-face clinical assessment where clinically necessary.
- We do not provide emergency medical services.

Order & Payments

- Orders placed through the Website, WhatsApp, or email are subject to acceptance and availability.
- Prices may change without notice.
- Payments must be made in full before dispatch unless agreed otherwise.
- We use secure third-party payment providers. We do not store your card details.

Delivery

- Delivery times are estimates only and may vary.
- We are not responsible for delays caused by couriers, customs, strikes, or events beyond our control.
- Risk passes to you upon delivery.

Shipping & Returns

Shipping

Please review our Shipping Info page before making a purchase. Shipping times are estimates and not guaranteed. GrabMedin is not responsible for delays caused by the carrier or customs clearance.

Returns

All sales are final for medical supplies due to hygiene and safety regulations. Defective products must be reported within 48 hours of receipt for a replacement or store credit evaluation.

Intellectual Property

All content, logos, branding, text, videos, images, and materials on this Website belong to Grab Medical Innovations Ltd. or its licensors. You may not copy, reproduce, or

distribute content without written permission.

User Content

- You grant us permission to use submitted content for marketing and service improvement.
- You confirm the content is lawful and not misleading or harmful.

Limitation of Liability

IN NO EVENT WILL WE OR OUR DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES.

- We are not liable for indirect or consequential losses.
- We are not responsible for outcomes resulting from reliance on educational content.
- We do not guarantee uninterrupted or error-free access to the Website.

Third Party Services

We may link to or integrate with third-party platforms such as Stripe, PayPal, and Google. We are not responsible for their services or policies.

Termination

We may suspend or terminate your access to the Website if you breach these Terms.

Governing Law

These Terms are governed by the laws of England and Wales, and courts in England and Wales have exclusive jurisdiction.

Changes to These Terms

We may update these Terms at any time. Continued use of the Website means you accept the updated Terms.